

# EH160SS / EH160WH 60CM 4 PLATE ELECTRIC HOB STAINLESS STEEL/WHITE

# Instruction Manual

Please read these instructions carefully before use and retain for future reference.

Before switching on your appliance – always check for any damage that may have been caused in transit.

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#### IMPORTANT SAFETY INSTRUCTIONS

- Remove and dispose of all packaging materials. Keep all packaging materials out of the way of children.
- Do not use if any damage to the appliance, cord or plug is found. Contact our customer service department.
- Check the voltage of the appliance matches the household voltage, which is located on the rating label.
- Make sure that the power cord is undamaged and does not run under the hob or over any hot or sharp surfaces.
- Make sure the power cord does not become trapped or damaged during installation. If the cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
- This appliance is for indoor use only and should not be exposed to water or direct sunlight.
- Any objects or materials surrounding the hob once installed should be able to withstand a minimum temperature of 75°C.
- Make sure the hotplate control dials are set to the off position when not in use. If the hob is to remain unused for a long period of time, turn off the mains power supply.
- This appliance has been designed for non-professional, domestic use only. Do not use this hob for commercial use or any other application other than in accordance with the instructions in the user manual.
- This appliance has been produced in accordance with all applicable local and international standards and regulations.
- All electrical repairs must be carried out by a qualified service technician, inadequate repairs may result in a major source of danger for the user and invalidate the warranty.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and maintenance should not be carried out by children.
- Children should be kept away from the hob during cooking and after use as some parts may be hot.
- Before using the appliance, ensure any flammable materials e.g.



- curtains, cloth, paper etc, are kept away from the hob.
- Do not use sharp or abrasive materials to clean the hob as this may damage the surface.
- Do not clean the hob with a steam cleaner.



**WARNING:** Before obtaining access to terminals, all supply circuits must be disconnected.



WARNING: Do not store flammable items on or near the cooking surfaces.



**WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children less than 8 years of age should be kept away unless continuously supervised.



**WARNING:** Do not try to extinguish a cooking fire with water. Switch off the appliance and cover the flame with a lid or fire blanket.



**WARNING:** This appliance is designed only for cooking food and is intended for indoor domestic household use only. It should not be used for any other purpose or in any other application, such as for non-domestic use, in a commercial environment or for heating a room.

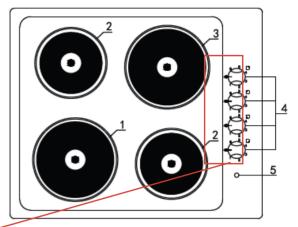


## **TECHNICAL SPECIFICATION**

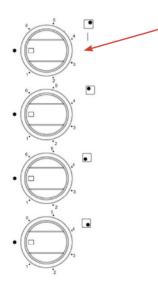
Model	EH160SS / EH160WH	
Voltage and Frequency	220-240V AC / 50Hz	
Wattage	5500W	
Type of Hob	Solid Plate	
Cooking Zones	4	
Energy Consumption	1kW – 2kW	
Total Energy Consumption	5.5kW	
Cable Length	1.4m	

## **APPLIANCE OVERVIEW**

- 1. Rapid Heat Plate 2000W
- 2. Heat Plate 1000W
- 3. Heat Plate 1500W
- 4. Heat Plate Control Dials
- 5. Hotplate Indicator Light



## **Hob Control Dials**



## **Parts**

- 4x screw
- 4x Metal brakes
- 1x Special Sealed gasket



#### INSTALLATION

**WARNING:** This appliance must be installed by an authorised service engineer or an equally qualified person, according to the instructions in this Instruction Manual and in compliance with the current local guidelines.

- Unpack and remove all packaging materials. Inspect the appliance for any damage caused in transit. If any defect is found do not use the appliance and contact our customer service department.
- Do not install the appliance near any flammable or combustible materials.
- All surfaces surrounding the appliance must be heat resistant and capable of sustaining temperatures of 75°C.
- All laminates, fixing adhesives and surface materials should be certified suitable for this temperature.

#### **Electrical Connection**

Please check the required clearances around the appliance and and ensure the cutout in the bench top is correct to these specific guides.

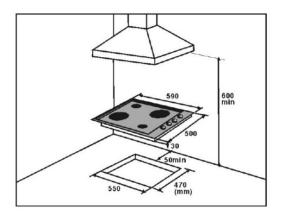
- Appliances with three-pole cable are set up for operation with alternating current at the voltage and frequency indicated on the rating label. Look at the connection wiring diagram. The earth conductor is yellow/green.
- The connection to the mains power supply must be made by a qualified engineer, following the local regulations.
- When the appliance is to be installed above a built-in oven, the two
  appliances must be connected separately.
- The electrical safety of this appliance can only be guaranteed if the hob is correctly installed and earthed, in compliance with regulations on electrical installations.
- Before connecting the appliance to the power supply, the voltage rating of the appliance (indicated on the rating label) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be capable of handling the appliance's power rating (also indicated on the rating label).



- If the power cord is damaged and needs to be replaced this should be done by a qualified person.
- Do not use adaptors, multiple sockets and/or extension leads.
- The power cord should be kept away from hot parts of the appliance and must not be bent or compressed. Otherwise, the cord may be damaged, causing a short circuit.
- Ensure the mains power supply connection can be reached easily when the appliance is installed.

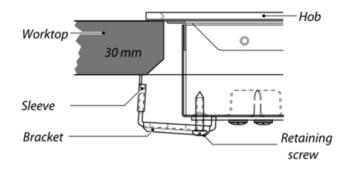
## Installing the Hob

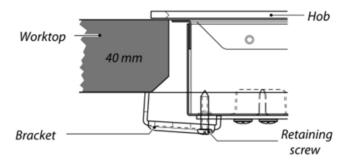
When Installing the Hob please note the following:



- · Fire resistant materials (e.g. ceramic tiles) are required to 450mm
- above the hob if the appliance is located within 200mm from the wall
- or a vertical structure.
- Range-hood and exhaust systems are not permitted within 600mm
- above the hob.
- Leave at least 50 mm clearance between the base of the appliance and a combustible surface. Position the special sealed gasket (provided) on the edge of the hob making sure that the ends meet without one overlapping the other.
- Place the hob in the opening making sure it is centred.
- Fasten the hob in the opening with the fastening brackets. The traction of the screws will be enough to cut the sealing gasket so that the excess can easily be removed.









WARNING: Do not operate the appliance before it is fully installed.
WARNING: The appliance must be installed by a qualified engineer.
The manufacturer is not responsible for any damage that might be caused by installation carried out by an un-qualified person.



**WARNING:** When the appliance is unpacked, make sure that it has not been damaged during transportation. In the case of a defect do not use the appliance and contact a qualified service agent immediately.

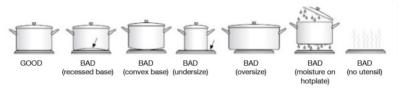


**WARNING:** The materials used for packing may be harmful to children and they should be collected and removed immediately.

#### OPERATING INSTRUCTIONS

## **Using the Hotplate**

- Do not operate hotplates without a pan in place.
- Only use flat, thick based pans. Do not use pots and pans which are unstable or could overbalance.
- Never use a pan with a smaller or larger diameter than that of the hotplate as this will waste energy.
- Make sure the base of the pan is dry before placing onto a hotplate.
- When a hotplate is in operation, make sure that the pan is centred correctly.



- There is a small symbol above each dial that shows which hotplate is controlled by that dial.
- The hotplates can be operated by turning the corresponding control dial to one of the six positions as outlined below.
- The hotplate indicator light on the control panel will be on when any of the hotplates are in use.
- The rapid heat hotplate is indicated with a red mark in the centre.
- The higher the number on the dial the hotter the temperature setting.
- · If possible, always place lids on the pans to avoid heat loss.

Dial Position	Function
0	Off Position
1	To melt butter etc, and to warm small quantities and liquids.
2	To warm bigger quantities of liquid. To prepare creams and sauces.
3	To defrost food for cooking.
4	To cook delicate meat and fish.
5	To roast meat and steak
6	To boil large quantities of liquid or to fry.



**WARNING:** The hotplates will remain warm after they have been turned off.



**WARNING:** Do not put flammable or combustible materials on or near the appliance while it is operating.



**WARNING:** Do not try to extinguish a cooking fire with water. Switch off the appliance and cover the flame with a lid or fire blanket.

## Advice on the use of cooking tops:

To save energy and to help extend the performance of the electric hobs, we advise using pans with flat bottoms. Care must be taken that fluids do not spill on the electric hotplates. Never leave the hotplates on without pans on them or with empty pans, and never use the hotplates to heat the room. Switch on the plates after having set the pans on them. Once switched off, the plates remain warm for a while. Switch off the hob before removing the pans.



#### **CLEANING & MAINTENANCE**



**WARNING:** Switch off the appliance and allow it to cool before cleaning.

- Do not use caustic (corrosive) creams, abrasive cleaning powders, rough wire wool or hard tools as they may damage the hob surface.
- Do not use steam cleaners for cleaning any part of the appliance.
- Do not use flammable agents like acid, thinner or petrol when cleaning your appliance.
- Do not clean any part of the hob in a dishwasher.
- · Do not leave any spillages for a prolonged period.
- · Wipe enamel parts with a soft cloth soaked in warm soapy water.
- · Dry thoroughly with a soft dry cloth.

## **Cleaning the Hotplates**

- Clean the hotplates of the appliance on a regular basis. Do not clean when the hotplates are turned on or are still hot.
- · Wipe the hotplates with a soft cloth soaked in water.

**IMPORTANT:** After use, a discoloration of the stainless steel hot plate rim is to be expected and cannot be avoided. This does not affect its operation.



## TROUBLE SHOOTING GUIDE

If you are having problems with your appliance, please use our troubleshooting guide below. If you are unable to resolve the issue using this guide, please ring our Customer Service Department on 01473 277 508. Please have the model code and purchase information available.

Please Note: Any repairs should be done by a qualified technician.

Fault	Possible Cause	Solution
The hob or cooking zones cannot be switched on.	There is no power supply.	Check the household fuse for the appliance. Check whether there is a power cut by trying other electronic appliances.
The hob produces an odour during the first cooking sessions.	The appliance is new, protective oils are being removed.	Heat a saucepan full of water on each cooking zone for 30 minutes.

#### MAINS PLUG FUSE REPLACEMENT

#### Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



#### **DISPOSAL OF OLD ELECTRICAL APPLIANCES**

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





#### STATESMAN WARRANTY/GUARANTEE TERMS & CONDITIONS

#### THANK YOU FOR CHOOSING STATESMAN

To help protect your product, we want to give you an additional 12 months warranty. If you register your appliance within 30 days of purchase, we will activate your additional 12 months warranty, giving you **24 months peace of mind.** 

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the guarantee, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The guarantee does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The guarantee will be rendered invalid if the product is resold, has had its serial number or rating label removed (or has an invalid serial number or rating label), or if an unauthorised person has carried out any repairs or alterations.

You can instantly activate your 24 month warranty by visiting www.statesman.warrantyonline.co.uk. Once your registration has been processed you will receive confirmation of your warranty.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc. In the unlikely event of a breakdown please refer to the Troubleshooting Guide in your user manual and check all plugs, fuses and the mains power supply. If you still require assistance, please contact our Customer Service Department on **01473 277 508** or write to us at the following address:

### Customer Service Department 38 Bluestem Road, Ransomes Industrial Estate, Ipswich, IP3 9RR

Please quote the Product Code and the Serial Number on the rating label and give details of the exact fault. We will then decide whether to replace the item.

IMPORTANT NOTE: Before we arrange the replacement, you will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.

In the event that the product is inspected, and no fault is found, or the product is not within the guarantee period you will be charged for the repair and any carriage costs.





UK: 38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR EU: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR