

# STATESMAN

kitchen appliances

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**FWM2714W / FWM0814W / FWM01014W  
7KG / 8KG / 10KG BLDC WASHING MACHINE  
WHITE**

## Instruction Manual

Please read these instructions carefully before use and retain for future reference.  
Before switching on your appliance – always check for any damage that may have  
been caused in transit.

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# IMPORTANT SAFETY INSTRUCTIONS

This user manual contains important safety information and instruction on the operation and maintenance of your appliance. Please take the time to read this manual before using your appliance and keep for future reference.

- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- If the machine is damaged, it must not be used.
- The appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance.
- Cleaning and user maintenance should not be made by children without supervision.
- Children 3 years and under should be kept away from the appliance or continuously supervised.
- Animals and children may climb into the machine. Check the machine before every use.
- Do not climb or sit on the appliance.
- Any washing powders, detergents, tablets or other such substances should be kept in a safe place out of the reach of children.
- The glass door may become hot during use. Keep children and pets away from the machine while it is operating.
- Remove all packaging and transport bolts before using the appliance as this could lead to serious damage to the appliance.



**WARNING:** To prevent child suffocation, please dispose of any inner packaging and keep out of reach of children.

- Do not install the machine on a carpeted floor to prevent any obstruction of openings which could damage the machine.
- Keep the appliance clear from any heat source and direct sunlight to avoid plastic and rubber parts corroding.

- Do not use the appliance in humid environments or rooms containing explosive or caustic gas.
- In case of water leakage or water splashes let the appliance dry in the open air.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the washing machine.
- Do not operate the machine in rooms with a temperature of below 5°C, as this could lead to certain parts being damaged. If it is unavoidable, drain the water completely from the appliance after every use (see the “Cleaning the Drain Pump Filter” section) to avoid damage caused by frost.
- Never use flammable sprays or substances in the immediate proximity of the appliance.
- Remove all packaging material and transport bolts before using the appliance, otherwise, serious damage may result.
- This appliance is equipped with a single inlet valve and can be connected to the cold-water supply only.
- The mains plug must be accessible after installation.
- Before washing clothes for the first time, the machine should be run on the cotton programme at 60°C without any laundry or detergent inside.
- Do not place heavy objects on top of the appliance, like water containers or heating devices.
- Ensure the new hose-sets supplied with the appliance are used and that any existing hose-sets are replaced.
- Max. Inlet water pressure 1 MPa. Min. inlet water pressure 0.05 MPa.
- Check the connections of the water inlet hose, the water tap and the outlet hose for possible problems due to changes in water pressure. If the connections loosen or leak, close the water tap and ensure it is repaired. Do not use the appliance before the hoses are installed properly.
- Do not remove the drain pump filter while there is water in the appliance. Large quantities of water can leak out, and there is a risk of scalding due to hot water.



**WARNING:** Water and electrical connections must be carried out by a qualified technician in accordance with the manufacturer's instructions and local safety regulations

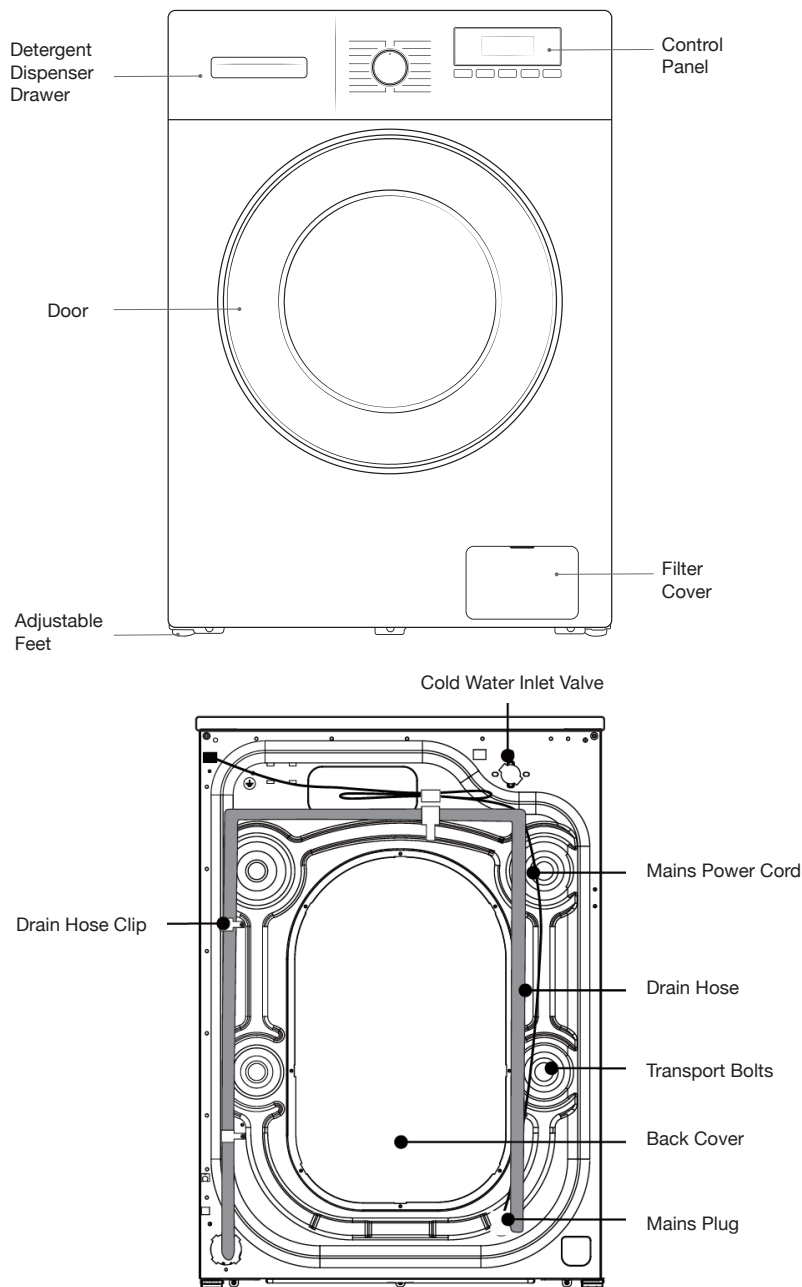
- Ensure the power cable is not trapped by the machine, as this could lead to damage.
- Connect the product to a mains electrical socket protected by a fuse.
- Ensure that the machine is installed in accordance with the local regulations.
- Do not use multiple plugs or extension cords.
- The appliance must not have an external switching device such as a timer or be connected to a circuit that is regularly switched on and off.
- Do not switch off the mains supply if you think you smell gas as this can cause a spark and ignite the gas.
- Never remove the plug with wet hands.
- Never remove the mains plug using the power cord.
- Always unplug the appliance if it is not being used.
- The mains plug must be accessible after installation.



**WARNING:** Electric shock hazard.

- This appliance is intended to be used in domestic households and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments.
  - Farmhouses.
  - Hotels, motels and other residential type environments.
  - Bed and breakfast type environments.

# PRODUCT OVERVIEW



Accessories

|                                                                                   |                                                                                   |                                                                                   |                                                                                                                             |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| <p>Cold Water Hose<br/>(Connect to cold water supply)</p>                         | <p>Hole Cover (4EA)<br/>(Used to plug transit bolt holes)</p>                     | <p>Drain Hose<br/>Support Bracket<br/>(Used to loop the end of drain hose)</p>    | <p>Spanner<br/>(1.Used to adjust the bottom of the machine,<br/>2.Remove the transport bolt on the back of the machine)</p> |
|  |  |  |                                            |

## TECHNICAL SPECIFICATION

|                         |                       |
|-------------------------|-----------------------|
| Model                   | FWM2714W              |
| Power Supply            | 220-240V~, 50Hz       |
| Max. Current            | 10A                   |
| Standard Water Pressue  | 0.05MPa~0.8MPa        |
| Washing Capacity        | 7kg                   |
| Product Dimensions (mm) | H:850 x W:595 x D:500 |
| Net Weight              | 57kg                  |
| Rated Power             | 1850W                 |

|                         |                       |
|-------------------------|-----------------------|
| Model                   | FWM0814W              |
| Power Supply            | 220-240V~, 50Hz       |
| Max. Current            | 10A                   |
| Standard Water Pressue  | 0.05MPa~0.8MPa        |
| Washing Capacity        | 8kg                   |
| Product Dimensions (mm) | H:850 x W:595 x D:520 |
| Net Weight              | 58kg                  |
| Rated Power             | 1900W                 |

|                         |                       |
|-------------------------|-----------------------|
| Model                   | FWM01014W             |
| Power Supply            | 220-240V~, 50Hz       |
| Max. Current            | 10A                   |
| Standard Water Pressue  | 0.05MPa~0.8MPa        |
| Washing Capacity        | 10kg                  |
| Product Dimensions (mm) | H:850 x W:595 x D:625 |
| Net Weight              | 68kg                  |
| Rated Power             | 1950W                 |

For further information about this product, including the power consumption in low power modes required by (EU) 2023/826, go to <https://www.statesmanappliances.co.uk> and search for FWM2714W, FWM0814W or FWM01014W.

# PRODUCT FICHE: FWM2714W

|                                                                                                                                            |                |      |                                                                                                                                                                             |               |
|--------------------------------------------------------------------------------------------------------------------------------------------|----------------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Supplier's name: Statesman                                                                                                                 |                |      |                                                                                                                                                                             |               |
| Suppliers Address: 38 Bluestem Road, Ransomes Europark, Ipswich, Suffolk, IP3 9RR                                                          |                |      |                                                                                                                                                                             |               |
| Model identifier: FWM2710W                                                                                                                 |                |      |                                                                                                                                                                             |               |
| General product parameters:                                                                                                                |                |      |                                                                                                                                                                             |               |
| Parameter                                                                                                                                  | Value          |      | Paramter                                                                                                                                                                    | Value         |
| Rated capacity <sup>(*)</sup> (kg)                                                                                                         | 7.0            |      | Dimensions in cm <sup>(*)</sup> , <sup>(°)</sup>                                                                                                                            | Height 85     |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Width 60      |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Depth 50      |
| Energy efficiency index <sup>(*)</sup><br>(EEI <sub>w</sub> )                                                                              | 46.6           |      | Energy efficiency class <sup>(*)</sup>                                                                                                                                      | A             |
| Washing efficiency index <sup>(*)</sup>                                                                                                    | 1.031          |      | Rinsing effectiveness (/kg) <sup>(*)</sup>                                                                                                                                  | 5.0           |
| Energy consumption in kWh per cycle, based on the ECO 40-60 programme. Actual energy consumption will depend on how the appliance is used. | 0.402          |      | Water consumption in litre per cycle, based on the ECO 40-60 programme. Actual water consumption will depend on how the appliance is used and on the hardness of the water. | 44            |
| Maximum temperature inside the treated textile <sup>(*)</sup> (°C)                                                                         | Rated capacity | 36   | Weighted remaining moisture content <sup>(*)</sup> (%)                                                                                                                      | 53.9          |
|                                                                                                                                            | Half           | 29   |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 23   |                                                                                                                                                                             |               |
| Spin speed <sup>(*)</sup> (rpm)                                                                                                            | Rated capacity | 1400 | Spin-drying efficiency class <sup>(*)</sup>                                                                                                                                 | B             |
|                                                                                                                                            | Half           | 1400 |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 1400 |                                                                                                                                                                             |               |
| Programme duration <sup>(*)</sup> (h:min)                                                                                                  | Rated capacity | 3:28 | Type                                                                                                                                                                        | free-standing |
|                                                                                                                                            | Half           | 2:42 |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 2:42 |                                                                                                                                                                             |               |
| Airborne acoustical noise emissions in the spinning phase <sup>(*)</sup> (dB(A) re 1 pW)                                                   | 76             |      | Airborne acoustical noise emissions class <sup>(*)</sup> (spinning phase)                                                                                                   | B             |

# PRODUCT FICHE: FWM0814W

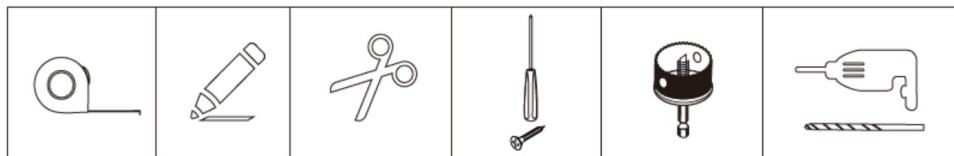
|                                                                                                                                            |                |      |                                                                                                                                                                             |               |
|--------------------------------------------------------------------------------------------------------------------------------------------|----------------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Supplier's name: Statesman                                                                                                                 |                |      |                                                                                                                                                                             |               |
| Suppliers Address: 38 Bluestem Road, Ransomes Europark, Ipswich, Suffolk, IP3 9RR                                                          |                |      |                                                                                                                                                                             |               |
| Model identifier: FWM0814W                                                                                                                 |                |      |                                                                                                                                                                             |               |
| General product parameters:                                                                                                                |                |      |                                                                                                                                                                             |               |
| Parameter                                                                                                                                  | Value          |      | Paramter                                                                                                                                                                    | Value         |
| Rated capacity <sup>(*)</sup> (kg)                                                                                                         | 8.0            |      | Dimensions in cm <sup>(*)</sup> , <sup>(°)</sup>                                                                                                                            | Height 85     |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Width 60      |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Depth 52      |
| Energy efficiency index <sup>(*)</sup> (EEI <sub>w</sub> )                                                                                 | 46.6           |      | Energy efficiency class <sup>(*)</sup>                                                                                                                                      | A             |
| Washing efficiency index <sup>(*)</sup>                                                                                                    | 1.031          |      | Rinsing effectiveness <sup>(*)</sup> / (kg) <sup>(*)</sup>                                                                                                                  | 5.0           |
| Energy consumption in kWh per cycle, based on the ECO 40-60 programme. Actual energy consumption will depend on how the appliance is used. | 0.424          |      | Water consumption in litre per cycle, based on the ECO 40-60 programme. Actual water consumption will depend on how the appliance is used and on the hardness of the water. | 48            |
| Maximum temperature inside the treated textile <sup>(*)</sup> (°C)                                                                         | Rated capacity | 35   | Weighted remaining moisture content <sup>(*)</sup> (%)                                                                                                                      | 53.9          |
|                                                                                                                                            | Half           | 27   |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 22   |                                                                                                                                                                             |               |
| Spin speed <sup>(*)</sup> (rpm)                                                                                                            | Rated capacity | 1400 | Spin-drying efficiency class <sup>(*)</sup>                                                                                                                                 | B             |
|                                                                                                                                            | Half           | 1400 |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 1400 |                                                                                                                                                                             |               |
| Programme duration <sup>(*)</sup> (h:min)                                                                                                  | Rated capacity | 3:38 | Type                                                                                                                                                                        | free-standing |
|                                                                                                                                            | Half           | 2:48 |                                                                                                                                                                             |               |
|                                                                                                                                            | Quarter        | 2:48 |                                                                                                                                                                             |               |
| Airborne acoustical noise emissions in the spinning phase <sup>(*)</sup> (dB(A) re 1 pW)                                                   | 76             |      | Airborne acoustical noise emissions class <sup>(*)</sup> (spinning phase)                                                                                                   | B             |

# PRODUCT FICHE: FWM01014W

|                                                                                                                                            |                |      |                                                                                                                                                                             |               |    |
|--------------------------------------------------------------------------------------------------------------------------------------------|----------------|------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----|
| Supplier's name: Statesman                                                                                                                 |                |      |                                                                                                                                                                             |               |    |
| Suppliers Address: 38 Bluestern Road, Ransomes Europark, Ipswich, Suffolk, IP3 9RR                                                         |                |      |                                                                                                                                                                             |               |    |
| Model identifier: FWM01014W                                                                                                                |                |      |                                                                                                                                                                             |               |    |
| General product parameters:                                                                                                                |                |      |                                                                                                                                                                             |               |    |
| Parameter                                                                                                                                  | Value          |      | Paramter                                                                                                                                                                    | Value         |    |
| Rated capacity <sup>(*)</sup> (kg)                                                                                                         | 10.0           |      | Dimensions in cm <sup>(*)</sup> , <sup>(°)</sup>                                                                                                                            | Height        | 85 |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Width         | 60 |
|                                                                                                                                            |                |      |                                                                                                                                                                             | Depth         | 63 |
| Energy efficiency index <sup>(*)</sup> (EEI <sub>w</sub> )                                                                                 | 46.5           |      | Energy efficiency class <sup>(*)</sup>                                                                                                                                      | A             |    |
| Washing efficiency index <sup>(*)</sup>                                                                                                    | 1.031          |      | Rinsing effectiveness <sup>(*)</sup> / (kg) <sup>(*)</sup>                                                                                                                  | 5.0           |    |
| Energy consumption in kWh per cycle, based on the ECO 40-60 programme. Actual energy consumption will depend on how the appliance is used. | 0.459          |      | Water consumption in litre per cycle, based on the ECO 40-60 programme. Actual water consumption will depend on how the appliance is used and on the hardness of the water. | 52            |    |
| Maximum temperature inside the treated textile <sup>(*)</sup> (°C)                                                                         | Rated capacity | 33   | Weighted remaining moisture content <sup>(*)</sup> (%)                                                                                                                      | 53.9          |    |
|                                                                                                                                            | Half           | 27   |                                                                                                                                                                             |               |    |
|                                                                                                                                            | Quarter        | 23   |                                                                                                                                                                             |               |    |
| Spin speed <sup>(*)</sup> (rpm)                                                                                                            | Rated capacity | 1400 | Spin-drying efficiency class <sup>(*)</sup>                                                                                                                                 | B             |    |
|                                                                                                                                            | Half           | 1400 |                                                                                                                                                                             |               |    |
|                                                                                                                                            | Quarter        | 1400 |                                                                                                                                                                             |               |    |
| Programme duration <sup>(*)</sup> (h:min)                                                                                                  | Rated capacity | 3:59 | Type                                                                                                                                                                        | free-standing |    |
|                                                                                                                                            | Half           | 3:00 |                                                                                                                                                                             |               |    |
|                                                                                                                                            | Quarter        | 3:00 |                                                                                                                                                                             |               |    |
| Airborne acoustical noise emissions in the spinning phase <sup>(*)</sup> (dB(A) re 1 pW)                                                   | 76             |      | Airborne acoustical noise emissions class <sup>(*)</sup> (spinning phase)                                                                                                   | B             |    |

# INSTALLATION

## Tools Needed (Not Included)



**WARNING:** Stability is important to prevent the product from moving. Ensure the machine is level and stable and does not stand on the power cord.

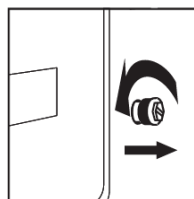
## Unpacking the Washing Machine

**WARNING:** Packaging material (e.g.: films and polystyrene) can be dangerous. There is a risk of suffocation. Keep all packaging well away from children.

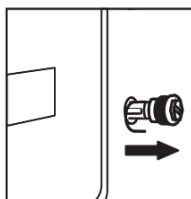
1. Remove the cardboard box and polystyrene packing.
2. Lift the washing machine and remove the base packaging.

## Remove the Transport Bolts

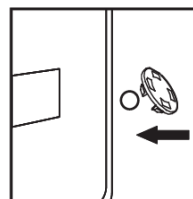
**WARNING:** You must remove the transport bolts from the back of the machine before use.



1. Loosen the 4 transport bolts.

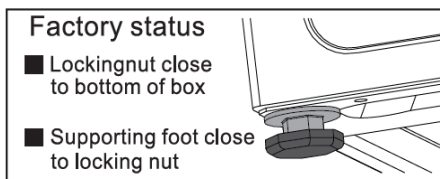
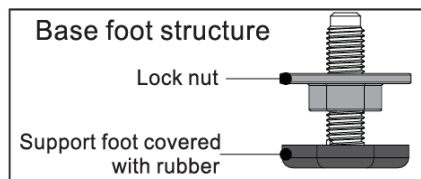


2. Remove the bolts and keep for the future.



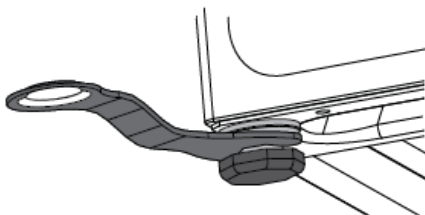
3. Close the holes using the covering cap.

## Levelling the Washing Machine



**Please Note:** The locking nuts on all four feet must be screwed tightly against the housing.

1. Loosen the locking nut.
2. Turn the foot until it reaches the floor. Adjust the feet and tighten the locking nuts.
3. Ensure the machine is level using a spirit level.

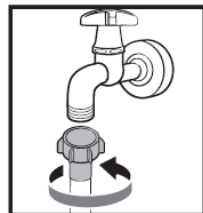
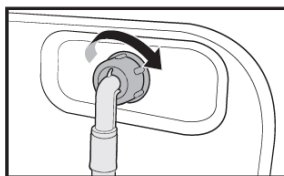


## Connecting the Water Supply Hose



**WARNING:** To prevent water damage, follow these instructions. Do not kink or crush the water inlet hose.

Connect the water supply hose to the water inlet valve and a water tap with cold water as indicated.



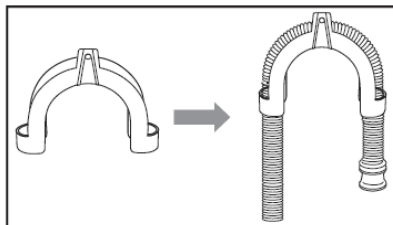
Open the water tap and ensure there are no leaks.

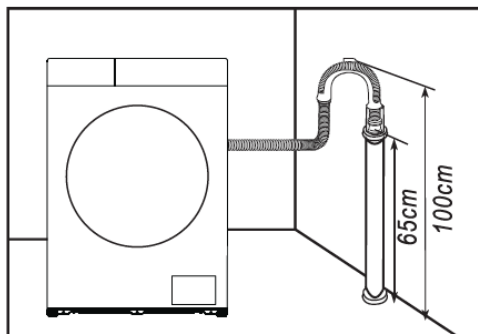


**WARNING:** Do not kink the drain hose.

## Connect the Drain Hose

The drain hose should be placed at a height of 65-100cm above the floor. You can use the supplied support bracket to loop the drain hose down the wall and into a waste pipe or drain.





Ensure all connections are tight.

## OPERATING INSTRUCTIONS

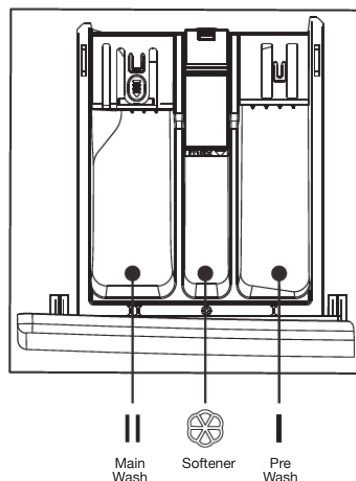
- Before the first use please ensure the machine is installed correctly.
- To remove any residual water and to neutralise any potential odours, it is recommended to clean your appliance before the first use. To do this we recommend running the cotton programme without laundry and detergent.

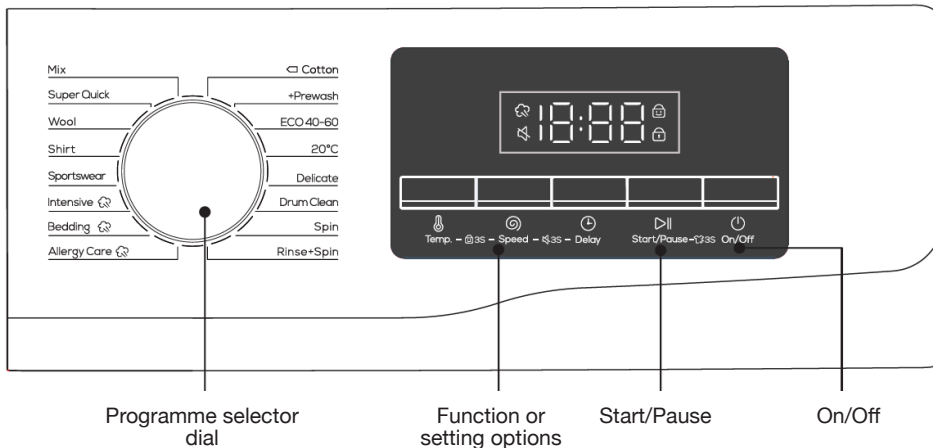
### Please Note:

- Detergent only needs to be added in the prewash compartment if the prewash function is selected.
- When closing the door, please ensure the laundry is not caught between the sealing ring and the machine door to prevent water leakage.

### Washing

- Pull out the detergent drawer.
- Add detergent for prewash (if required) into compartment I.
- Add detergent for main wash into compartment II.
- Add fabric softener into middle compartment.
- Please choose the correct type of detergent for the various washing temperatures to get the best results with less water and energy consumption.



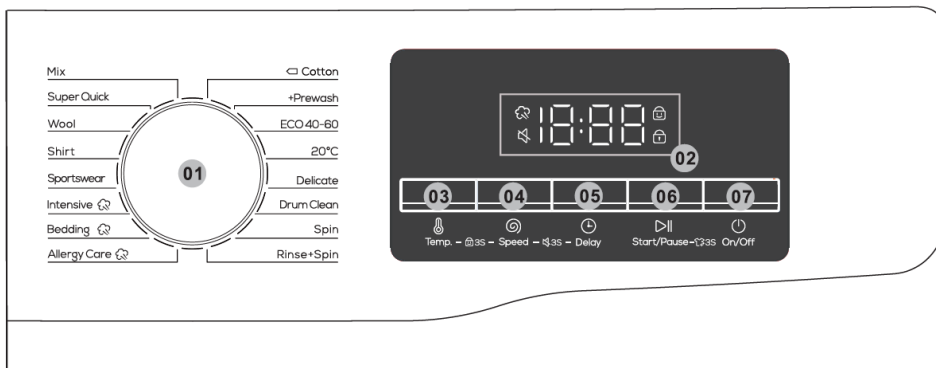


- Press **On/Off** to turn the machine on.
- Turn the Programme Selector Dial to select a programme.
- Change the cycle settings (temperature, speed etc.) as necessary.
- Set the **Time Delay** if you wish to finish the wash cycle at a desired time.
- Press **Start/Pause**.

### To change the cycle during operation

- Press **Start/Pause** to stop the operation.
- Select a different cycle.
- Press **Start/Pause** to start the new cycle.

### Control Panel



|                                                                                                  |                                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01 Cycle Selector                                                                                | Turn the dial to select a cycle.                                                                                                                                                                                              |
| 02 Display                                                                                       | The display shows current cycle information and estimated time remaining, or an information code when a problem occurs.                                                                                                       |
| 03 Temp         | Press to change the water temperature for the current cycle. Available temperature range depends on the cycle. The selected temperature will be shown on the display.                                                         |
| 04 Speed        | Press to change the spinning speed for the current cycle. Available spin speed depends on the cycle. The selected spin speed will be shown on the display.                                                                    |
| 05 Delay        | Press <b>Delay</b> repeatedly to cycle through the available <b>Delay</b> options (from 3 to 24 hours in one hour increments).                                                                                                |
| 06 Start/Pause  | Press to <b>Start/Pause</b> operation. Press the button once to start a cycle. To pause operation, press the button again. You may change the cycle settings and options. To resume paused operation, press the button again. |
| 07 On/Off       | Press to turn <b>On/Off</b> the washing machine. If you turn on the washing machine and do not use it for 10 minutes, it will turn off automatically.                                                                         |

### Delay

Choose a delay of between 3 to 24 hours (in 1-hour increments). The display indicates the time the wash cycle will finish.

1. Select the programme.
2. Press **Delay** repeatedly until the desired end time is set.
3. Press  **Start/Pause**. The corresponding indicator turns on with the clock running.
4. To cancel the **Delay**, restart the machine by  pressing **On/Off**.

### Steam Wash Icon

If this icon is always bright, it means the Steam Wash function is enabled. Due to the different configuration of models, some models do not have this configuration, please refer to the actual model.

### Child Lock

To prevent accidents the **Child Lock** locks all buttons except for the  **On/Off** button.

- To activate or deactivate the **Child Lock** function, press and hold **Temp** and **Speed** simultaneously for 3 seconds.
- When the **Child Lock** is activated, the  indicator lights up.

### Alarm Off

You can turn the alarm sounds on or off for the programme selector and all buttons.

- To turn the sound on or off, press and hold **Speed** and **Delay** simultaneously for 3 seconds.
- When the sound is off, the  indicator will illuminate.

### Door Lock

When the door is closed and locked correctly, the door lock icon will illuminate.

### Reload

Long press the  **Start/Stop** button for 3 seconds. After the machine has unlocked, clothes can be added in the middle of the cycle.

## Programmes

**Mix:** For mixed loads consisting of cotton and synthetic.

**Super Quick:** For lightly soiled garments that need a quick wash.

**Wool:** A gentle cycle to protect the wool fibres from shrinkage and distortion. A wool detergent is recommended.

**Shirt:** This cycle can be used for shirts made of cotton, linen, synthetic fibres or blended fabrics.

**Sportswear:** This cycle is for cleaning sportswear.

**Intensive:** For heavily soiled items. This cycle is longer than other cycles.

**Bedding:** This cycle is suitable for washing heavier clothes like jeans or jackets and coats or bedding.

**Allergy Care:** Featuring a high-temperature wash and extra rinses to help remove the remaining detergent effectively.

**Cotton:** For cottons, bed linens, table linens, underwear, towels or shirts. The washing time and the rinse count are automatically adjusted according to the load.

**Prewash:** Add a pre wash before the main cycle.

**ECO 40-60:** For cleaning soiled cotton items which are suitable to be washed at 40°C or 60°C, together in the same cycle. This cycle is set as a default.

**20°C:** Used as a gentle wash cycle.

**Delicate:** For sheer fabrics, lingerie, silk and other handwash only fabrics.

**Drum Clean:** Cleans the drum by removing dirt and bacteria. Ensure the drum is empty. Do not use any cleaning agents.

**Spin:** Extra spin cycle.

**Rinse + Spin:** Extra rinse and spin cycle.

## WASHING PROCEDURES

- Washing efficiency and performance is determined by the washing detergent used. Use only machine wash approved detergent.
- Do not use dry cleaning agents.

| Programme                                                                                             | Max Load (kg) |   |     |    | Kind of detergent |         |          |
|-------------------------------------------------------------------------------------------------------|---------------|---|-----|----|-------------------|---------|----------|
|                                                                                                       | 7             | 8 | 9   | 10 | Universal         | Special | Softener |
| <b>Mix</b>                                                                                            | 3.5           | 4 | 4.5 | 5  | L/P               | -       | ○        |
| <b>Super Quick</b>                                                                                    | 2             | 2 | 2   | 2  | L/P               | -       | ○        |
| <b>Wool</b>                                                                                           | 2             | 2 | 2   | 2  | -                 | L/P     | -        |
| <b>Shirt</b>                                                                                          | 2.5           | 3 | 3.5 | 4  | L/P               | L       | ○        |
| <b>Sportswear</b>                                                                                     | 2.5           | 3 | 3.5 | 4  | L/P               | -       | ○        |
| <b>Intensive</b>     | 7             | 8 | 9   | 10 | L/P               | -       | ○        |
| <b>Bedding</b>       | 5             | 6 | 7   | 8  | L/P               | L/P     | ○        |
| <b>Allergy Care</b>  | 3.5           | 4 | 4.5 | 5  | L/P               | L/P     | ○        |
|  <b>Cotton</b>       | 7             | 8 | 9   | 10 | L/P               | -       | ○        |
| <b>+Prewash</b>                                                                                       | 5             | 6 | 7   | 8  | L/P               | -       | ○        |
| <b>ECO 40-60</b>                                                                                      | 7             | 8 | 9   | 10 | L/P               | -       | ○        |
| <b>20°C</b>                                                                                           | 3.5           | 4 | 4.5 | 5  | L/P               | -       | ○        |
| <b>Delicate</b>                                                                                       | 3.5           | 4 | 4.5 | 5  | L/P               | L/P     | -        |
| <b>Drum Clean</b>                                                                                     | 0             | 0 | 0   | 0  | -                 | -       | -        |
| <b>Spin</b>                                                                                           | 7             | 8 | 9   | 10 | -                 | -       | -        |
| <b>Rinse+Spin</b>                                                                                     | 7             | 8 | 9   | 10 | -                 | -       | ○        |

**L**=Gel-/Liquid Detergent   **P**=Powder Detergent   **○**=Optional   **-**=No

If using liquid detergent, it is not recommended to activate the time delay.

We recommended by using: Laundry powder 20°C to 95°C. Wool detergent 20°C to 40°C;

\*Choose 95°C wash temperature only for special hygienic requirements.

## CLEANING & MAINTENANCE

**WARNING:** Always unplug the appliance and close the tap before cleaning and/or maintenance.

### Cleaning the Casing

Correct maintenance of your washing machine can extend its operating life. The surface can be cleaned with warm soapy water and a soft cloth. Never use sharp objects to clean the appliance.



**WARNING:** Never use abrasive or caustic agents, such as acid or similar substances like alcohol or chemical products.

### Cleaning the Drum

Any rust stains left inside the drum by metal articles must be removed immediately using chlorine-free detergents. Never use steel wool for cleaning the drum.

### Cleaning the Door Seal and Glass

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leakages. Remove any coins, buttons and other objects from the seal after each wash.

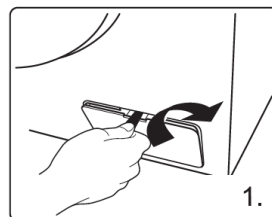
### Cleaning the Drain Pump Filter



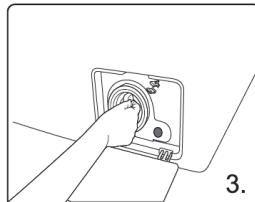
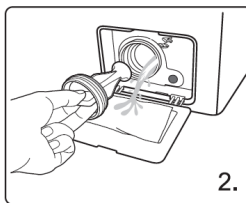
**WARNING:** Ensure the machine has finished the washing cycle and is empty. Switch off and unplug before cleaning the drain pump filter.

Be careful of hot water, there is a risk of scalding. Allow water to cool down.

1. Open the filter cover with a coin or something similar.

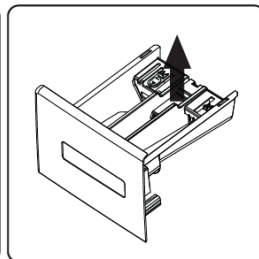
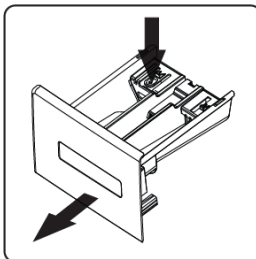


2. Unscrew the filter and take out any foreign material and clean.
3. Replace the filter and close the cover.



### Clean the Detergent Dispenser

1. Press down the release button and remove the drawer.
2. Remove the softener cover and clean both parts with a brush and warm soapy water.
3. Replace softener cover in drawer and push the drawer back into the machine.



**Please Note:** Do not use abrasive or caustic agents to clean plastic parts. Clean the detergent dispenser every 3 months to ensure the normal operation of your machine.

## TROUBLE SHOOTING GUIDE

If you are having problems with your appliance, please use our trouble shooting guide below. If you are unable to resolve the issue using this guide, please ring our Customer Service Department on 01473 277 508. Please have the model code and purchase information available.

| DESCRIPTION                                    | POSSIBLE CAUSE                                | SOLUTION                                                                   |
|------------------------------------------------|-----------------------------------------------|----------------------------------------------------------------------------|
| Appliance does not start.                      | Door is not closed properly.                  | Close the door properly and restart.                                       |
|                                                | Clothes are stuck.                            | Check the laundry.                                                         |
| Door can't be opened.                          | Safety protection is activated.               | Disconnect the power and restart.                                          |
| Water leakage.                                 | Connections are not tight enough.             | Check and fasten the water inlet pipe.<br>Check and clean the outlet hose. |
| Detergent residues in the detergent dispenser. | Detergent is damp and/or clotted.             | Clean and dry the detergent dispenser.                                     |
| Indicator or display does not work.            | PC board or harness have connection problems. | Switch off the power and check if the mains plug is connected properly.    |
| Abnormal noise.                                | Transport bolts still in place.               | Check if the transport bolts have been removed.                            |
|                                                | Floor is not solid or level.                  | Ensure the appliance is installed on a solid and level floor.              |

## Error Codes

| DESCRIPTION | POSSIBLE CAUSE                                               | SOLUTION                                                                                                |
|-------------|--------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| E1          | Washer fills slowly.                                         | Check if the tap is open.<br>Check if the water pressure is too low.<br>Check if inlet hose is blocked. |
| E2          | Washer drains slowly.                                        | Check if drain pump is blocked.                                                                         |
| E3          | Door fails to lock.                                          | Reclose the door.<br>Check if the door is free from clothes.                                            |
| E4          | Water level overflows.                                       | If problem persists, contact customer service.                                                          |
| E5          | Electrical motor breakdown.                                  | If problem persists, contact customer service.                                                          |
| E6          | Heater not working.                                          | If problem persists, contact customer service.                                                          |
| E7          | Temperature Sensor Fault.                                    | If problem persists, contact customer service.                                                          |
| E8          | Software/hardware issue.                                     | If problem persists, contact customer service.                                                          |
| E9          | Communication failure.                                       | If problem persists, contact customer service.                                                          |
| E10         | Inverter failure.                                            | If problem persists, contact customer service.                                                          |
| EP          | The cycle running does not correspond to the cycle selected. | If problem persists, contact customer service.                                                          |

## FUSE REPLACEMENT

### Fuse Replacement (Class I)

This appliance must be earthed. Remove the fuse cover with a small flat head screw driver. Take out the fuse and replace with a new fuse of the same Amp. Replace the fuse cover and push back into place.



## DISPOSAL INFORMATION

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.



## STATESMAN WARRANTY/GUARANTEE TERMS & CONDITIONS

### THANK YOU FOR CHOOSING STATESMAN

As a valued customer we would like to offer you a **FREE 2-year warranty** to cover your product against any electrical or mechanical defects.

This means that in the unlikely event you develop a fault or problem with your product we will happily repair or replace the item free of charge.

To qualify for the guarantee, the product must be used for domestic household use only and in accordance with the instructions in the user manual. Any misuse of the product will result in the warranty being void.

The guarantee does not cover accidental damage, misuse, neglect, tampering or incorrect adjustment or installation.

The guarantee will be rendered invalid if the product is resold, has had its serial number or rating label removed (or has an invalid serial number or rating label), or if an unauthorised person has carried out any repairs or alterations.

The warranty does not cover accessories or consumable parts that require replacement under normal use. This includes shelving, dials, filters, belts and trays etc.

In the unlikely event of a breakdown please refer to the Troubleshooting Guide in your user manual and check all plugs, fuses and the electricity supply.

If you still require assistance, please contact our Customer Service Department on **01473 277 508** or write to us at the following address:

**Customer Service Department**  
**38 Bluestem Road, Ransomes Industrial Estate, Ipswich, IP3 9RR**

Please quote the Product Code and the PO number on the rating label and give details of the exact fault. We will then decide whether to replace the item.

**IMPORTANT NOTE: Before we arrange the replacement, you will be required to return a copy of your proof of purchase. Please retain your original.**

**If an item is replaced within the agreed warranty period, the warranty for the replacement item will be calculated from the purchase date of the original.**

In the event that the product is inspected, and no fault is found, or the product is not within the guarantee period you will be charged for the repair and any carriage costs.

**STATESMAN**  
kitchen appliances

**UK: 38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR**  
**EU: Castle Electrical Factors Ltd., Dundalk, A91 KA9R, IR**

**01473 277 508**